

Dancewear Solutions
6700 Manchester Ave
Saint Louis, MO 63139
1 (866) 542-6500

dancewear[®]
SOLUTIONS

EXCHANGES & RETURNS

EXCHANGES

Exchanges can be made within 60 days of shipment. Additions to your exchange will be considered a new order and require additional shipping charges. Please note that exchanges can take 7-10 business days upon receipt to process. If your exchange is time sensitive, please call customer service at 1-866-542-6500.

RETURNS

All returns must be made within 60 days of shipment. All refunds are for merchandise only. Shipping and handling charges are non-refundable. Please note that refunds can take 7-10 business days upon receipt to process.

ITEMS THAT MAY NOT BE RETURNED

All undergarments, tights, make-up, hair and foot care items (including toe pads, etc.), discontinued, and clearance items may not be returned.

PACKAGING RETURNS

- All items must be unworn and in their original resalable packaging with tags attached.
- Laundered items cannot be returned.
- Shoes must not be worn and should be returned in undamaged shoe boxes.
- Please place the package inside another shipping container or box. Please do not tape and/or label shoe box or item package, etc.; the package gets destroyed and the product cannot be accepted for return.

**** IMPORTANT - PLEASE READ ****

If you need to return the SHOES from your order, they must be returned in perfectly new, unmarred, and unsoiled condition.

Ballet/Pointe/Jazz Shoes: Make sure your feet are clean and dry before putting them into the new shoe. Imprints will be left on the inside if tight or your feet are damp. We suggest you lay down a towel before trying them on. Shoes soil easily and the satin on the pointe shoes become scratched and marred easily.

Taps/Sneakers: Please try shoes on a carpeted floor only. The taps scratch easily and would therefore be non-returnable.

Please do not wear any shoes for class outdoors, or for any length of time if you plan to return them.

Need More Information? Please call us toll free at 1-866-542-6500, M-F 8:00 am – 6:30 pm Central Time.

ITEMS BEING RETURNED		
STYLE #	QTY	REASON (PLEASE SPECIFY)

EXCHANGE ITEMS FOR			
STYLE #	QTY	COLOR	SIZE

For Refunds Paid By Credit Card:

Your payment will be refunded to the card that was used to make the purchase. If we cannot refund to the card used, mark "Issue Refund Check".

Issue Refund Check ☐

Customer Number: _____

Order Number: _____

Contact Phone Number: _____

For Exchanges:

Please enclose any price difference on items. Include your shipping address below to receive your exchange order.

