

DANCEWEAR SOLUTIONS SPRING 2015 POLICY PAGE AND ORDER FORM

Dancewear Solutions offers the dancer the most complete service possible. Your order guarantees satisfaction backed by reliability and experience.

HOW TO PLACE YOUR ORDER

We are available online 24/7:

DancewearSolutions.com

Visit our website regularly for exclusive web-only offers!

Reach us by phone: 1.866.542.6500

M-F 8:00 am – 6:30 pm Central Time;
Before calling, please have your order ready and credit card available.

By fax: 1.877.773.5175

By mail: For mail-in orders, please use the enclosed order form and send it to:

Dancewear Solutions
6750 Manchester Avenue
St. Louis, MO 63139

VOLUME DISCOUNTS

In addition to prices up to 30% off of suggested retail, larger orders qualify for additional Volume Discounts!

For orders over:	You receive an additional:
\$400	5% discount
\$800	10% discount

(All discounts are taken from your merchandise total. Shipping charges are not included.)

PRICE EFFECTIVE DATES

Prices are effective from January 26, 2015 – June 22, 2015. All prices and specifications are subject to change.

PAYMENT METHODS

Credit Cards:

We accept Visa, MasterCard, Discover and American Express.

Personal Check, Studio Check, Money Order, or Certified Check:

Personal and studio checks will be held for three weeks to confirm availability of funds. When you provide a check as payment, you authorize us to use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. For inquiries, please call Customer Service.

Debit Cards:

If you are paying with a debit card that is associated with a checking account, we may pre-authorize your order amount with your credit or debit card issuer at the time you place the order, which may have an effect on your account balance. For more details, visit our website.

Purchase Orders:

All purchase orders must be faxed or mailed in and must include a school purchase order number and authorized signature. Please include a shipping address on your purchase order.

Time Sensitive Orders

If you need your order for a specific date, such as a performance, you will need to call in your order with a credit card. Please do not mail or fax time sensitive orders!

Temporarily Out of Stock

It is our priority to ensure your order is shipped complete. However, if an item is temporarily out of stock, we will ship the in-stock items according to your instructions and the balance of your order as soon as possible. All backorders will be shipped via ground shipping service (UPS or USPS).

SATISFACTION IS OUR PRIORITY!

EXCHANGES AND RETURNS

We're here to help you with your exchanges or returns. All exchanges and returns can be made within 60 days.

Exchanges:

***Free Shipping on your exchange order!** If you need to return an item(s) AND exchange it for the same item(s) in a different size or color, or of the same dollar value, we will offer you FREE ECONOMY SHIPPING on your new exchange order.

***Please note,** additional shipping charges may apply for items you add above the value of your original order. You are responsible for return shipping charges; however, there is no charge for the return of defective items or items we may have shipped incorrectly. Please make your return as outlined below.

Returns:

If you need to return something for any reason, simply use the return form located in the Customer Service area of our website, securely package your return including the form and send your return to us. For faster service and to track your returns, we suggest you use UPS. You are responsible for return shipping charges; however, there is no charge for the return of defective items or items we may have shipped incorrectly. For defective items, or items shipped incorrectly, simply call us and we will make arrangements for return shipping. Please allow 7-10 business days upon receipt for processing your return. Shipping and handling charges are non-refundable.

Items That May Not Be Returned:

All undergarments, tights, books, DVDs, hair and foot care items (including toe pads, etc.), discontinued, and clearance items may not be returned.

Product Condition:

- All items must be unworn and in their original resalable packaging with tags attached.
- Laundered items cannot be returned.
- Shoes must not be worn and should be returned in undamaged shoe boxes. Boxes that have been written on or taped cannot be accepted.
- Please place the package inside another shipping container or box. Please do not tape and/or label shoe box and send it via U.S. mail; the package gets destroyed and the product cannot be accepted for return.

SHIPPING

Phone-In Orders: For most orders, in-stock items leave our facility within 1 business day. Expedited orders placed M-F before 12:00 Noon Central Time will be shipped the same day. **Please note: Phone-in orders can only be placed during our regular business hours of Monday – Friday 8 am – 6:30 pm Central Time.**

Internet Orders: For most internet orders, in-stock items leave our facility within 1 business day. Once an internet order is placed, it may not be possible to make changes

or cancel the order. **If you have questions regarding your online order, please call Customer Service at 1.866.542.6500 prior to placing your order.**

SHIPPING METHODS (see site for more details)
Economy (5-9 Business Days for Delivery)

Standard (3-5 Business Days for Delivery)

3 Day (4-5 Business Days for Delivery)

**2nd Air (2-3 Business Days for Delivery) /
Next Day Air (1-2 Business Days for Delivery):**

Orders placed before Noon Central Time M-F ship the same day. A signature is required upon delivery.

International: Dancewear Solutions gladly accepts most international orders. Available product lines, shipping rates and fees may vary depending on the delivery address for your order. Your packages will be subject to the entry prep (brokerage) fees as well as duties and taxes (customs/government) fees of the country to which you have your order shipped. These charges are always the recipient's responsibility. Please call 1.314.773.9000 for international rates. If you are calling from Canada, please call toll free at 1.866.542.6500.

Shipping to Canada

When you select UPS Standard (Ground) service to Canada, UPS charges a \$10.00 CAD Customs Brokerage Entry Fee. You must make payment for all applicable duties and taxes, plus the \$10.00 CAD UPS fee on all shipments valued under \$200.00 CAD. Additional brokerage fees will apply on all shipments valued over \$200.00 CAD. **The brokerage fees can be avoided by using Expedited or Express service which includes routine brokerage clearance at no additional charge.**

You can pay all fees in advance to avoid any delivery delays, payment holds or just arrange to pick up at the nearest UPS Customer Counter if you prefer. Call UPS Brokerage Customer Service- 800.263.8125, Press 3 to pay by credit card or provide payment to the UPS driver at time of delivery.

SHIP FOR LESS, SHOP FOR MORE

Dancewear Solutions is pleased to feature low, rate-quoted shipping starting at \$2.95. Depending on the merchandise you select and the location to which your items will be delivered, different shipping methods and prices will be offered. Each shipping method has its own restrictions and charges that will be applied to your order.

Shipping costs and services are dependent on the weight of the items in your order, the delivery zip code, and the shipping method you choose. An order containing multiple items may receive a volume discount for the shipping, therefore, your total shipping cost may be lower than if you had requested to have each item shipped separately.

To determine your shipping charges, please visit our website at DancewearSolutions.com or contact Customer Service at 1.866.542.6500 M-F 8am-6:30pm Central Time.

And don't forget, FREE ECONOMY SHIPPING on online orders of \$100 or more to the 48 contiguous U.S.

PERFORMANCE

CHILDREN								
	XXSC	XSC	SC	IC	MC	LC	XLC	XXLC
BUST	20-22	22-24	24-26	26-28	28-31	31-33	33-36	36-40
WAIST	19-22	22-23	23-24	24-25	25-27	27-29	29-32	32-35
HIPS	20-23	23-25	25-27	27-29	29-32	32-36	36-39	39-41
GIRTH	32-36	36-40	40-44	44-47	47-51	51-55	55-60	57-62
INSEAM	15-17	17-19	19-22	22-25	25-28	28-30	28-31	28-31

ADULT					
	SA	MA	LA	XLA	XXLA
BUST	33-36	36-38	38-41	41-45	45-50
WAIST	25-28	28-30	30-33	33-37	37-41
HIPS	34-37	37-40	40-43	43-47	47-51
GIRTH	56-60	60-63	63-66	66-69	69-72
INSEAM	29-33	29-33	29-33	29-33	29-33

BILL TO: (Credit Card Billing Address)					
Name/Business:					
Contact:					
Address:					
City:		State:		Zip:	
Day Phone:		Evening Phone:			
Fax:					
Email Address:					
*Source Code:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
**Customer Number:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

** Your customer number is located on your catalog address label in the blue box.

[illegible]

	Subtotal
MO residents add 8.679% sales tax	
Shipping and Handling*	
	Grand Total